

Or...how much time do we have?

Al Gorthy

Captain, USN Retired

Presented by



What I Know!

Human error adapts.

Standardization = survival.

Good enough isn't.

There are no do overs.

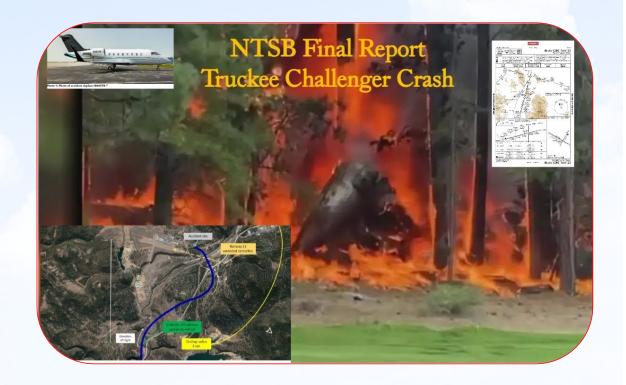
"Safe" accident immune.



What I Don't Know!

The WHY!

Why are the same type of accidents happening over again?



Truckee Challenger Crash, I don't know WHY.

Crew failed to brief the circle to land approach.

Cat D circle to land not authorized. Crew used Cat C speed & visibility limits.

Poor visibility caused crew to fly to close to airport resulting in overshoot.

1st officer extended spoilers and pulled aircraft around to align with runway.

Stall warning Spoilers we

Could it happen to me?

No attempt to go around from unstabilized approach.

NTSB:

First officer improper decision to salvage an overshoot with steep left turn to realign with runway.

Capt. failure to intervene and take control of aircraft.



What's Not OK!

Being off altitude by 200 feet.

Stalling the aircraft on a straight in approach.

Failing to install the bolts in a door plug.

Failing to properly train aircrew after a software update.

Causing a runway incursion.

Landing on short, wet runway with a tailwind.

Failing to perform the takeoff or landing checklist.

Could it happen to me?



We are all hard wired to the SURVIVAL mode.

But oftentimes SOMETHING gets in our way of making the CORRECT decision.

And I don't know WHY!





What I'm inclined to believe! IT'S HUMAN NATURE TO:

Underestimate the risk and

Overestimate:

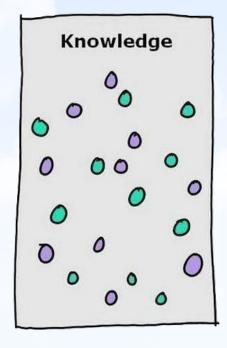
Our capabilities
Capabilities of the aircraft
Validity of information available

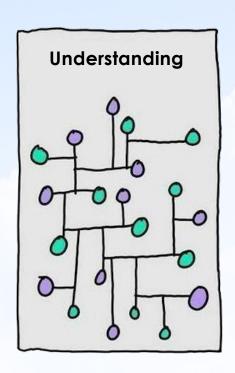




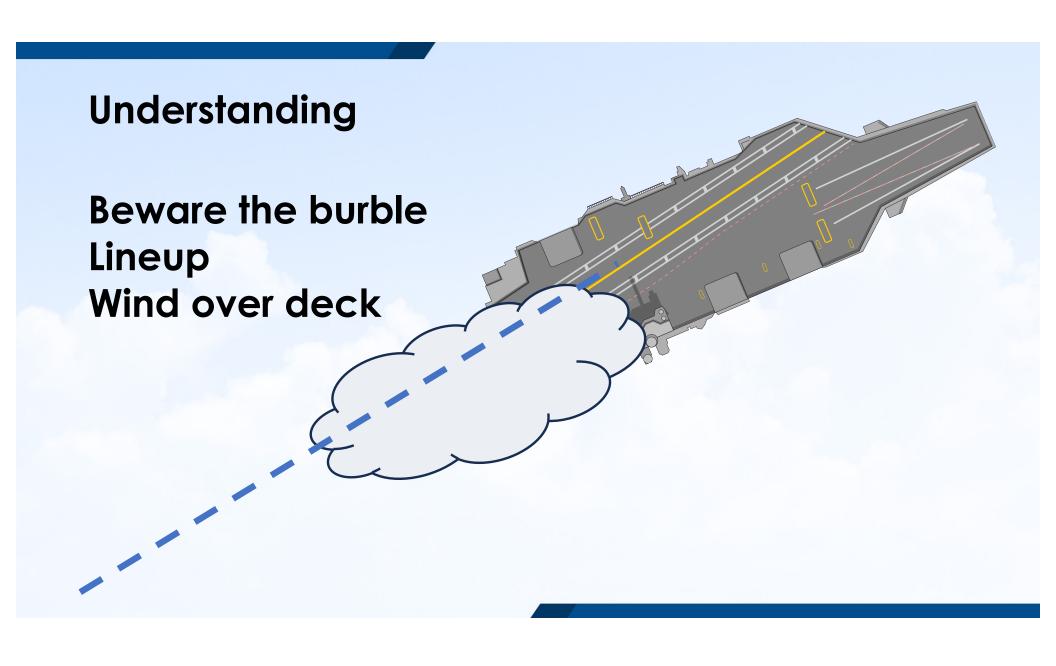
Knowledge = Understanding

Information acquired through learning.





The capacity to apply knowledge.









If you always have someone clean your shoes, then you will always walk in the mud.

Do you now understand?

Story Time

"If you don't want to lose, you better learn."

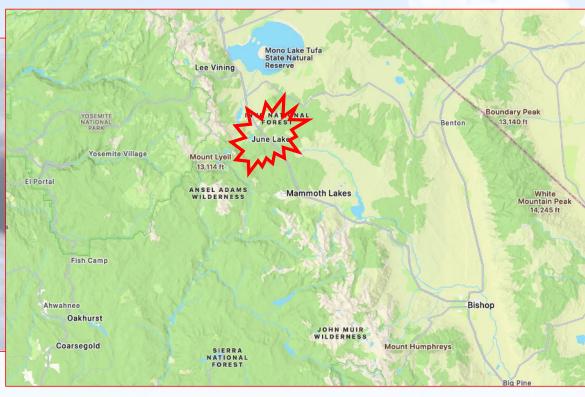
~Wrestling Mom

- Decisions
- Pressure
- Knowledge
- Understanding
- Risk
- Capabilities
- Time



Story #1 - "Cancel IFR!"







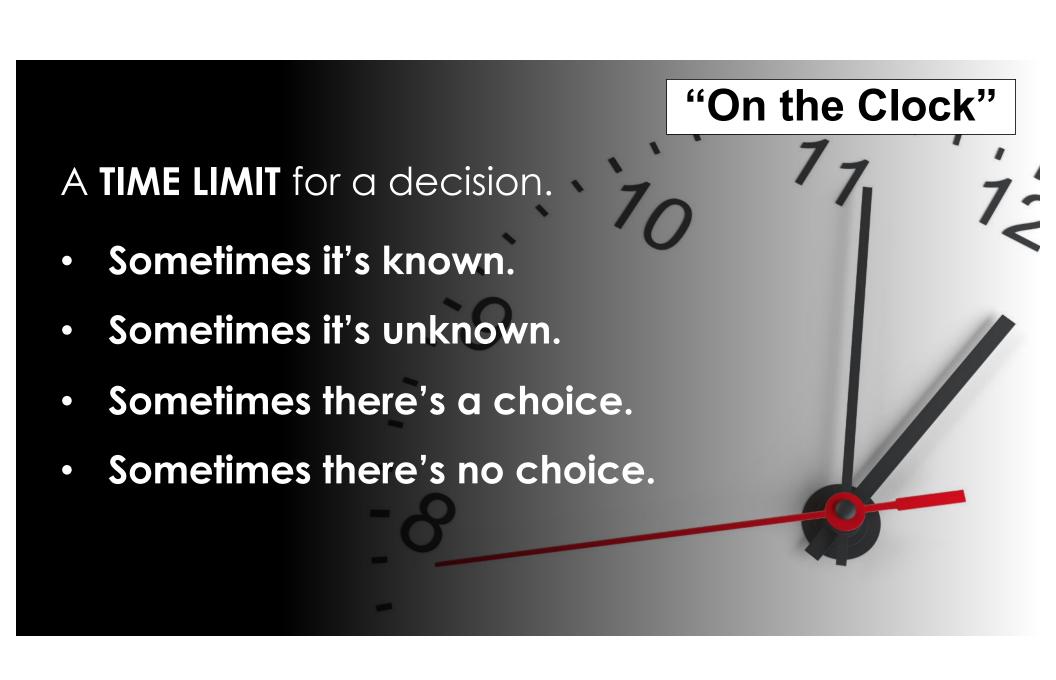
Discussion – What Happened?

Knowledge
Understanding
Training sortie requirements
Situational awareness
Underestimate risk?
Overestimate capabilities?
WHY?

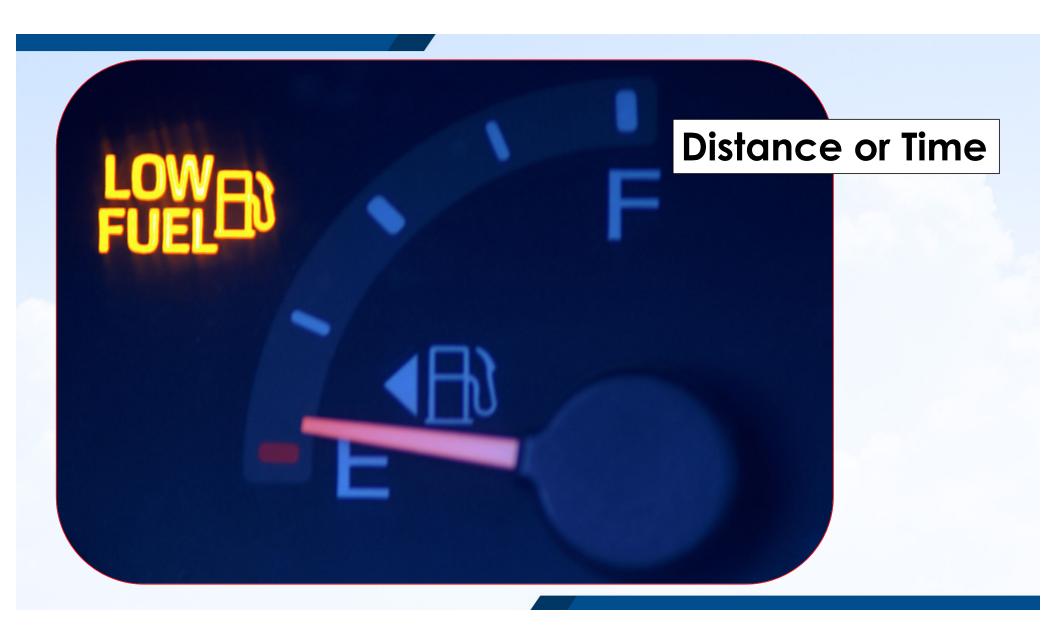
At Wheels UP

- No safe haven
- No retreat
- No do overs
- No rehearsals
- No confusion
- On the clock



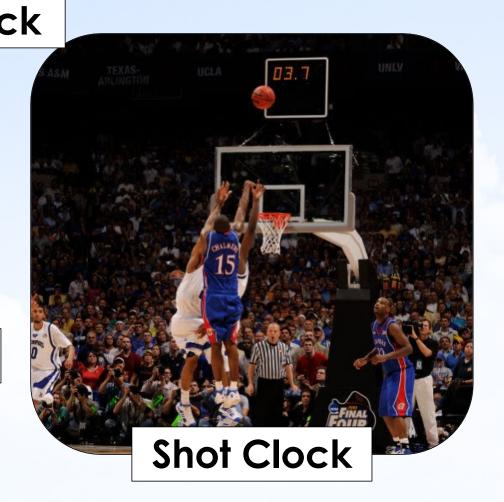






















In every one of these cases, the players **KNEW** when the clock started and they **KNEW** when it would stop.



Story #2 "Do you see this?"





Discussion – What Happened?

Flight Planning – Wx Brief Risk vs. capabilities Weight and balance IFR – Icing Knowledge Understanding Situational awareness Time



Can this happen in your organization?

What if we're startled?

What do we do?

How much time do we have?

What's our plan?





CRM & Time Stress – When little time is left!

Who's in charge?

Who's flying the aircraft?

Leadership and followership roles

Right/wrong decisions

Grey vs. Green

Airmanship





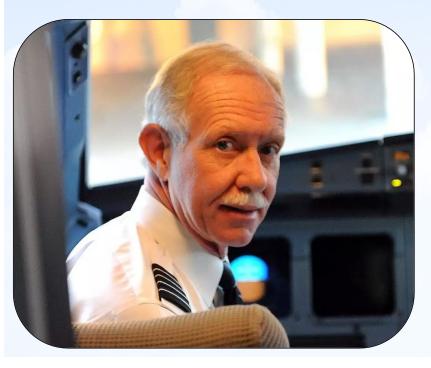


Control

- Trust your training
- Fight with what you've got
- Reduce the number of choices/decisions
- Engage in logical reasoning
- Focus on the **PROCESS**, not the outcome



Airbus A320 January 15, 2009 155 pax and crew





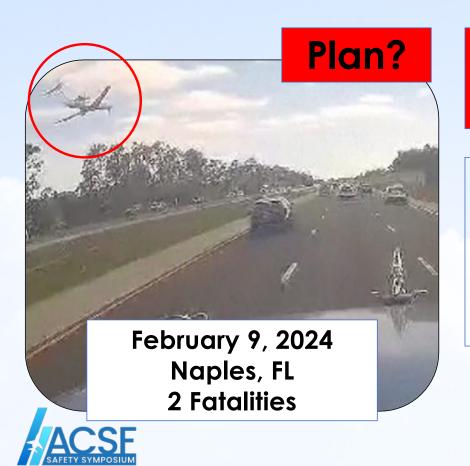
3:25 pm - takeoff

3:27 pm - bird strike (clock starts)

3:29 pm - "This is the Captain, brace for impact."



"Pilots had 74 seconds from warnings to I-75 landing."-NTSB



How much time do we have?

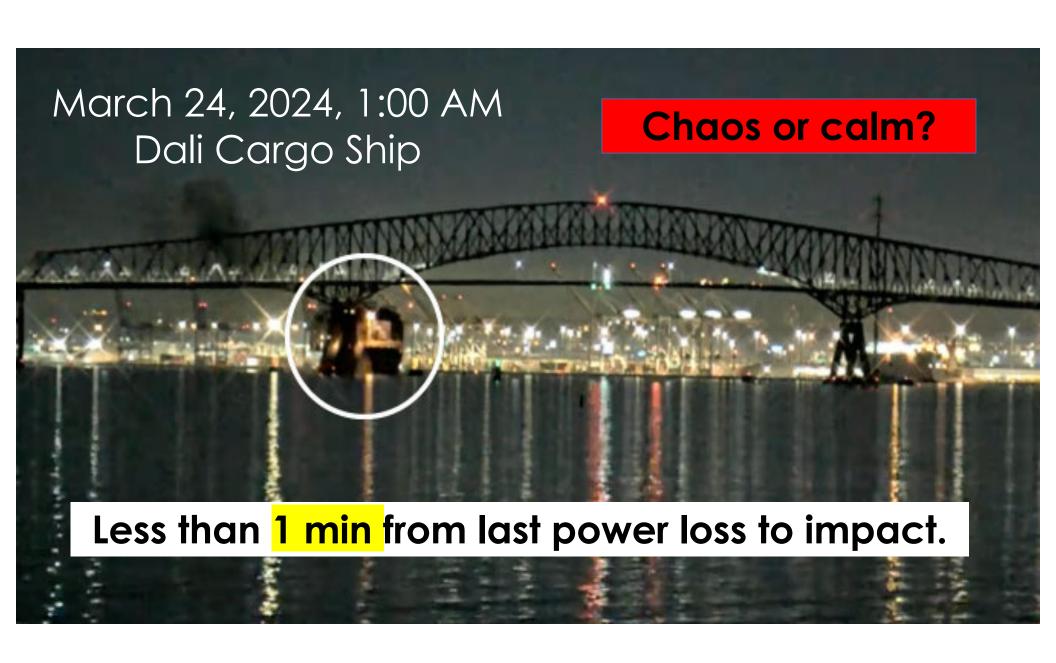
"The flight attendant, was able to get the rear door open for her and the two passengers to escape."

- NTSB

Chaos

- Fear affects rational thought
- Impending danger degrades clock management
- Negative thinking impacts decisions
- Intense emotions paralyzes analytical thinking
- Impulsive reactions dominate decisions









Common Threads?

Plan - scrutinized.

Knowledge & understanding - tested.

Performance - analyzed.

Strengths & weaknesses – displayed.

Decisions – questioned.

Accountability - determined.





- Is it the wind that blew it away?
- Is it the tree that let it go?
- Is it the leaf who grew tired holding on?
- Life exposes mistakes every day.
- It's up to us to solve it, or leave it, or live with it.
- ~Unknown Author



Story #3 "The Check Flight"





Meridian, MS 1976

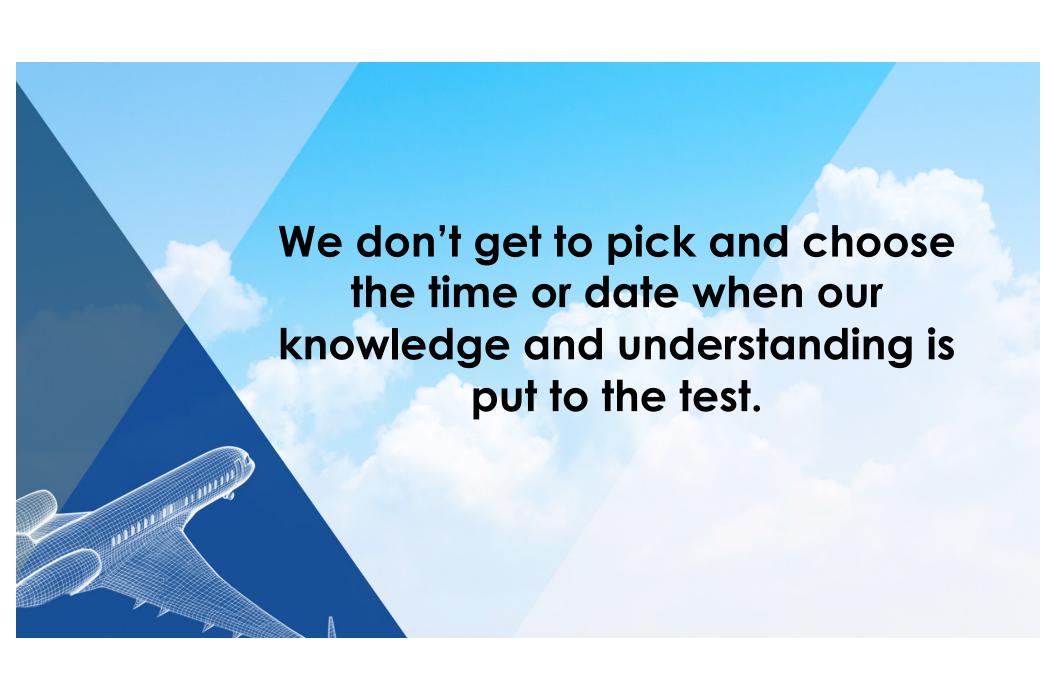
Approach Speeds





Discussion – What Happened?

Startled?
Pressure & stress on student
Experience
Knowledge
Understanding
Situational awareness
Time
My actions





When You're "On The Clock" So Is Your Resume of Achievement!

No time outs
No intermissions
No pauses
No recesses
No Confusion

Solve it or live with it.





You're ALWAYS on the clock!

Head of state, company, master, household, chef, coach. You and your organization are always on the clock. The clock doesn't just start with the startle response.





Story #4 "Radio Check."

Vicinity of Mono Lake, CA 1972



Discussion – What Happened?

Knowledge/understanding
Wrong aircraft for mission
Faulty mission planning
Simulator vs. actual flight
No escape plan
Unacceptable risk?
WHY?





The "Nothing" Speech

"If you wake up in the morning and feel **entitled**, what does that give you? – Nothing. If you think somebody **owes you** something, you get – Nothing.

If you **lose** your **discipline** and **work ethic**, you get – Nothing.

If you *fail* to *prepare* and *pay attention to detail*, you get – Nothing.

So, there is **NOTHING** more important than staying focused on being the best you can be no matter what you chose to do."



Took 26 years to win 1ST
Championship



Never get bored with the basics – it's not easy. It's never OK to skip steps.

Focus on what works.

What do you need to work on to improve? Work relentlessly during the unseen hours to improve.

Complexity undermines execution – keep it simple. Set unparalleled standards today for tomorrow's success.

Alan Stein Coach & Author





Patriots – 2024 Hall of Fame Speech

"You don't have to be special.

You just have to be what most people aren't. Consistent, persistent, and dedicated. You must be willing to work hard, willing to be a team player, willing to put forth the EFFORT when your body & everyone says quit. Experience builds you for the moment. Expertise takes you through it. **No shortcuts.**"

199th pick in 6th Round of 2000 NFL Draft

One of NFLs slowest QB



2nd most sacked QB in NFL history

Avg time to release ball 2.17 sec – fastest in NFL



What is the

- Recurring theme
- Shared element
- Connecting link
- Common denominator

Tenacious, Determined, Tireless Continuous Improvement



What **ONE WORD** is absent from the GOAT's statements?

TALENT

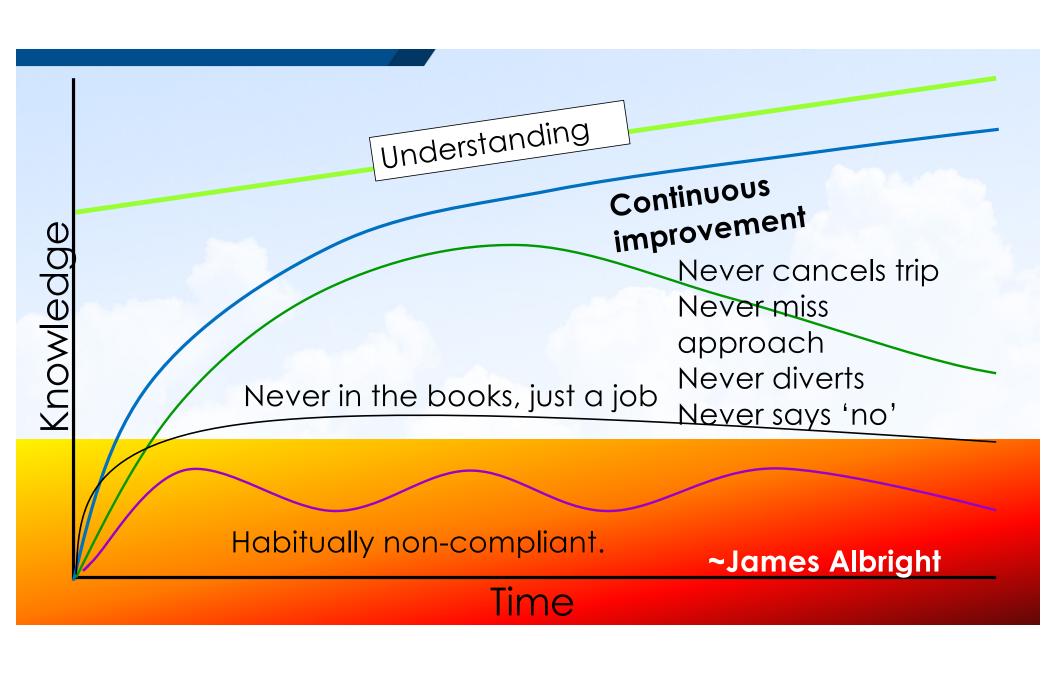


10 things that require ZERO talent:

- 1. Being on time.
- 2. Work Ethic.
- 3. Effort.
- 4. Body Language.
- 5. Energy.

- 6. Attitude.
- 7. Passion.
- 8. Being Coachable.
- 9. Doing Extra.
- 10. Being Prepared.





What's the level of **Effort**revealed in your organization?



EXPECTATION OF EXCELLENCE

- Work Ethic
- EFFORT
- Energy
- Passion
- Preparation
- Being Coachable
- Attitude
- STANDARDIZATION



Don't Think You Can Get Better? There's Always Another Gear.

EFFORT



Excellence is never beyond the grasp of those willing to put in the effort to reach for it.

It takes an organizational culture whose standard encourages & rewards continuous improvement.



Story #5 The Final 2:43!



Akron, OH Nov 10, 2015 9 fatalities





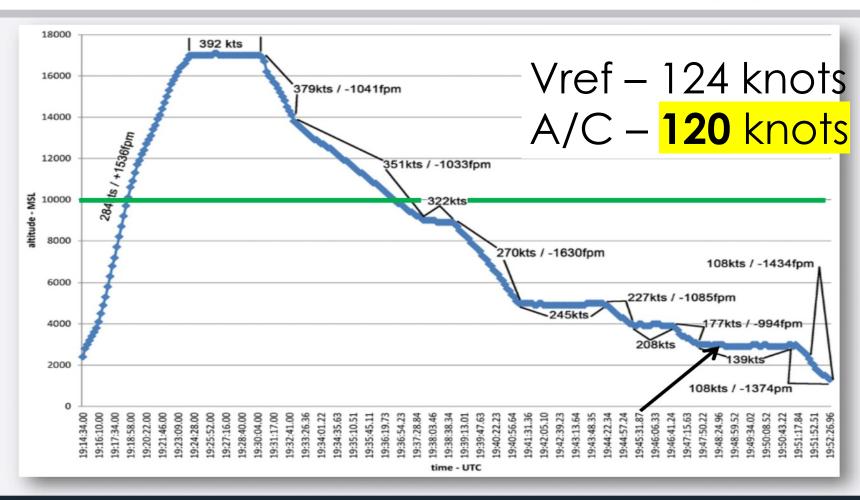
Radar Data







TEXTRON AVIATION



CVR - Speed



TEXTRON AVIATION

- 14:48:44 CAP "You need to (look). You need to. I mean we were-we were flying like (one thirty nine). Nine degrees pitch up
- 14:49:41 CAP "Look you're going one twenty. You can't keep decreasing your speed."
- 14:49:56 CAP "That's what I'm saying. If you keep decreasing your speed."
- 14:50:00 FO "But why?"
- 14:50:02 CAP "Because we gonna stall. I don't want to sta—."
- 14:50:03 FO "How do you"
- 14:50:05 CAP "(but in) IMC"
- 14:50:12 CAP "Alright. After Akron. We are down to"
- 14:50:16 FO "Minimums"
- 14:50:17 CAP "Fifteen hundred"
- 14:50:21 ATC Change to advisory frequency
- 14:50:38 CAP Makes call on advisory frequency
- 14:50:53 91S "Hey guys. Ah we just landed on the loc. And uh broke out right at minimums (right at a) mile."

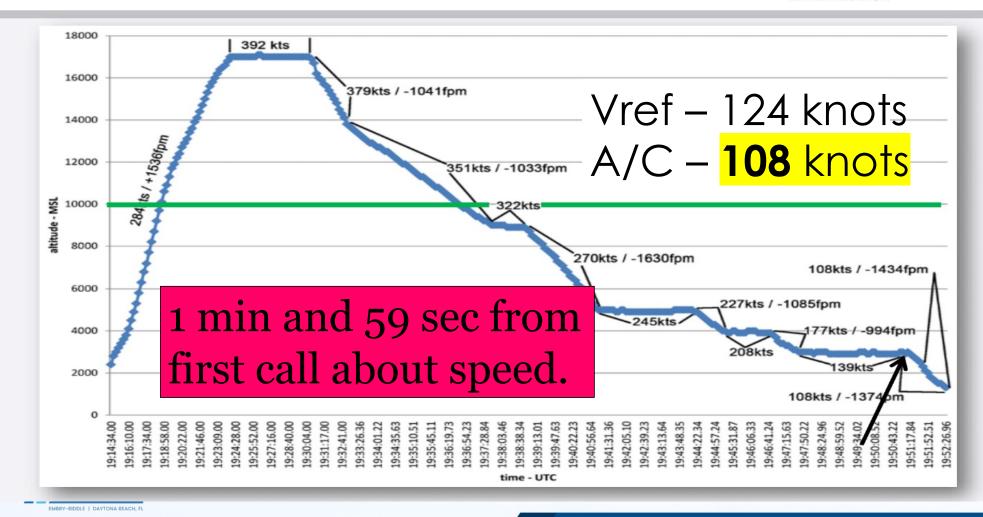
Radar Data







TEXTRON AVIATION



108 kts = 16 kts slow
1434 fpm @ 1500 ft. AGL
IMC
40 seconds from impact



CVR – Descent Rate

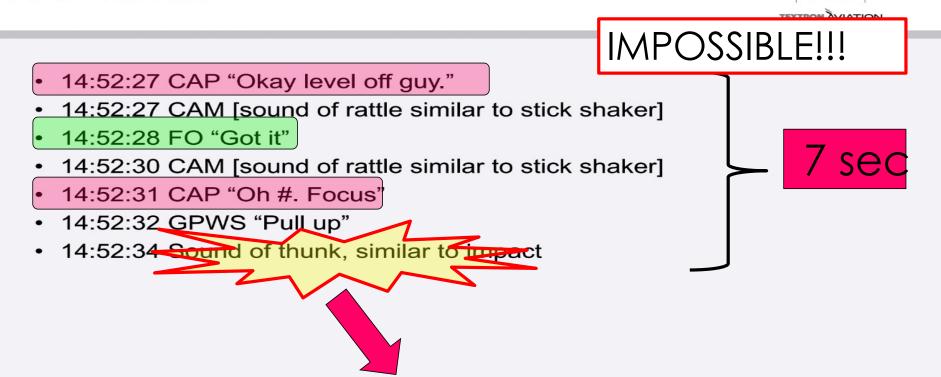


- 14:51:00 FO "(four) miles. Full flaps."
- 14:51:25 CAP "*** speed ***."
- 14:51:31 FO "Alright we go to minimums."
- 14:51:36 FO "Can you check. Can you check (if I got) (everything). (ignition)"
- 14:51:56 CAP "On localizer. You're diving. You're diving. Don't dive. Two thousand feet per minute buddy"
- 14:52:01 FO "Yeah"
- 14:52:02 CAP "Two thousand feet per minu— don't go two thousand feet per minute."
- 14:51:10 CAP "When you are fifteen hundred feet above the ground. Or minimums"

37 sec

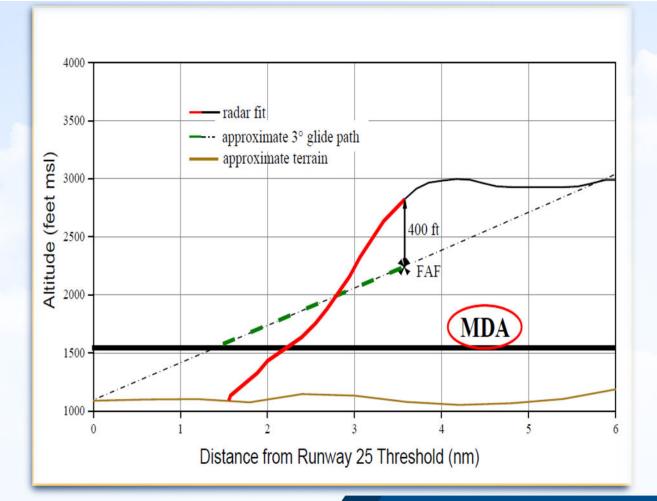
CVR - The End





2 minutes and 43 seconds after Captain's first 'warning' about speed.

At no point was the aircraft stabilized on approach.





Summary



- 10,552 hour crew
- 1,502 hours in type
- · Weather within limits
- Functioning aircraft
- Daytime



Compliance
Minimum Standards
Illusion of Comfort
Culture
Accountability
Knowledge
Understanding
WHY?

Can this happen in your organization?



DC CRASH 'ERRORS'

A series of blunders could have led to the deadly plane crash that left 67 dead

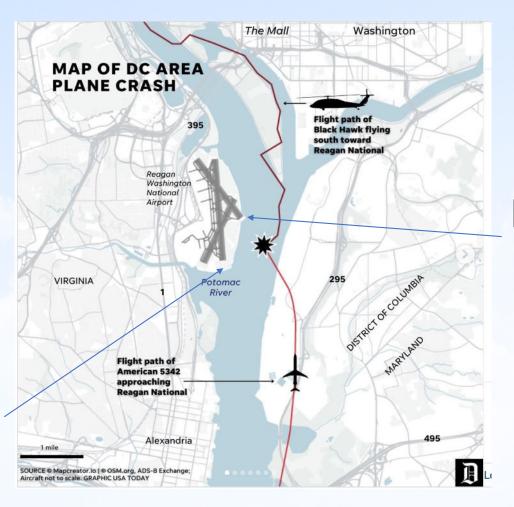


Jan 29, 2025

Was this good enough?







RWY 33 5204'

RWY 01 7169'



Take Aways

- 1. The **clock** has started. *Take a deep dive!* Make the time. Failures are closer than they appear.
- 2. Master the basics. No short cuts. Be accountable. Don't let mistakes pivot to failures. *Fix NOW!*
- 3. You have another gear. Use it. 3 Goats. Takes *EFFORT*... not Talent.
- 4. Good enough isn't. Raise the bar. Normalize excellence. Set & demand HIGH STANDARDS!
- 5. It's hard. Not a one and done. Must be sustainable.

